



What are doing healthcare systems after an adverse event to protect patients' rights and to assure the quality of care

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INTRODUCTION

- Healthcare is not exempt from mishaps that can lead to **adverse events (AEs)** which can impact the patient and the healthcare professional.
- One way to maintain quality healthcare is to establish a **legal framework** that provides **legal certainty** to healthcare workers and guarantees respect for **patients' rights**.
- It is thought that the involvement of professionals in the analysis of an AE is determined by the existence of a legal framework that protects them.

METHODS

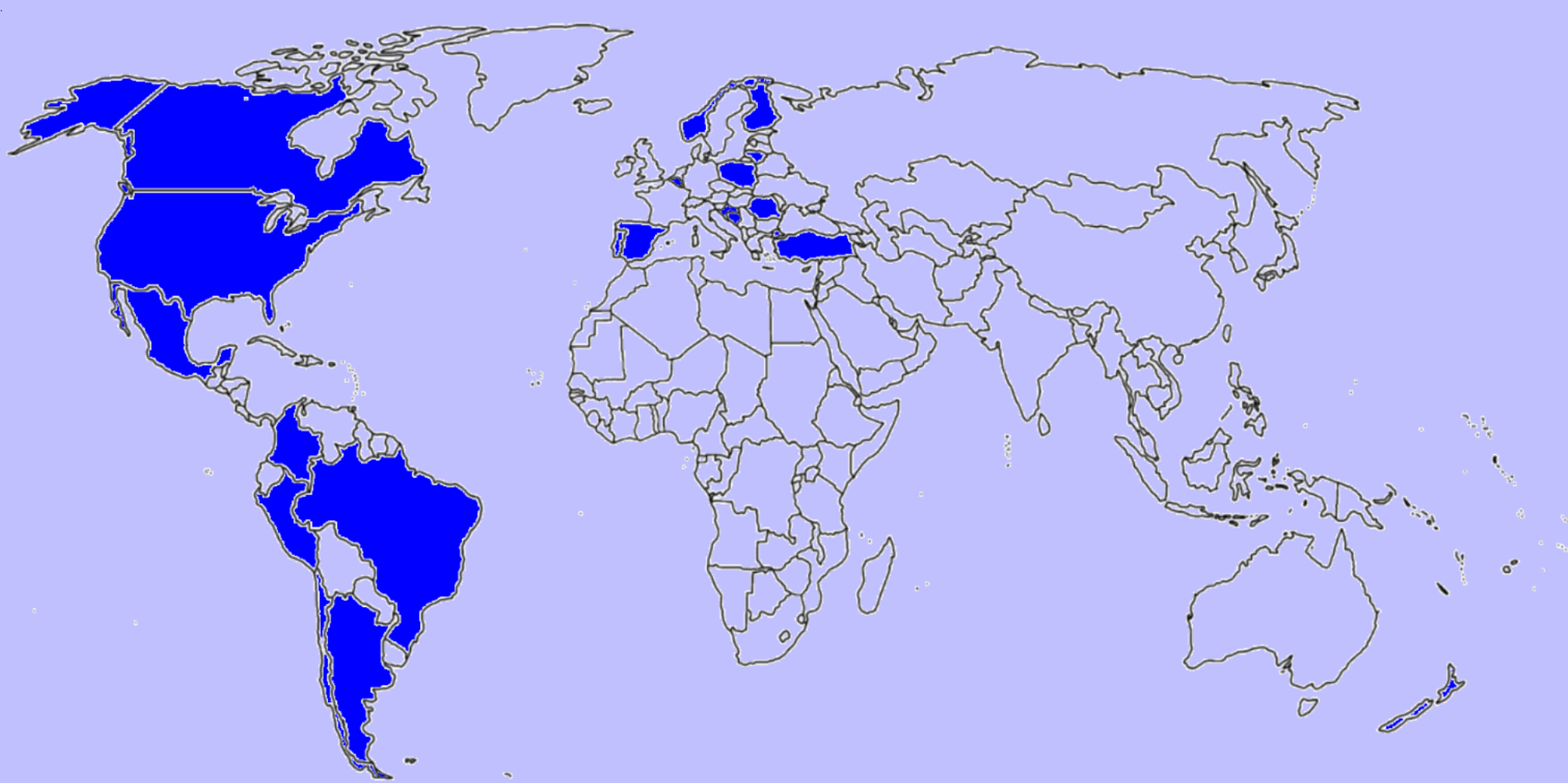
- **Cross-sectional study** based through an **online survey** of **25 questions** consensus as relevant to describe the situation in each country about legal aspects related to compensation and open disclosure to patients after an AE.
- The study was conducted in **The European Researchers' Network Working on Second Victims (COST Action 19113)** framework.
- Researchers and professionals linked to this field of study from **35 countries of Europe, America and Oceania** were invited to participate.
- A **frequency analysis** was carried out with IBM SPSS Statistics.

OBJECTIVE

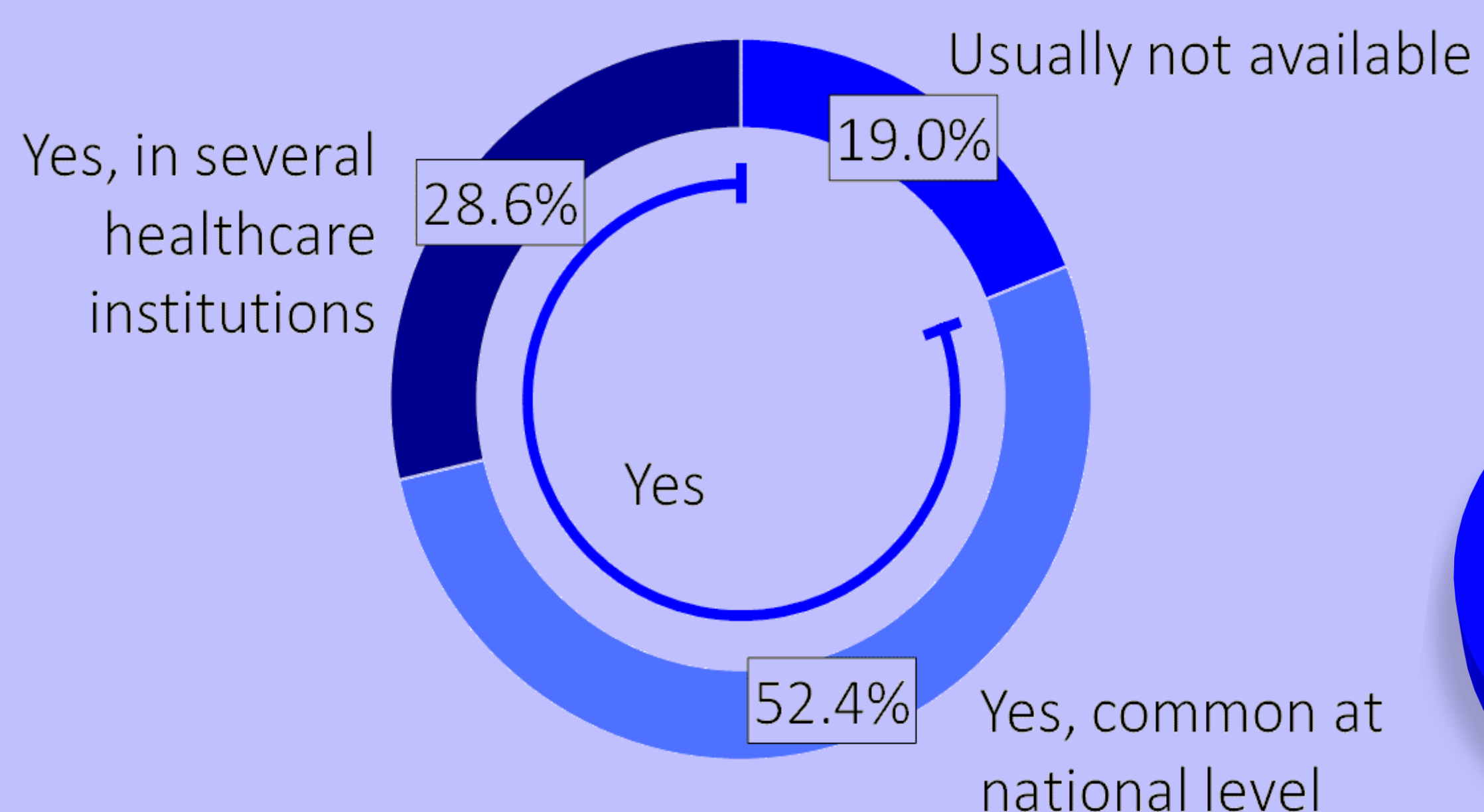
- This study aimed to summarize national policies, rules, and legislation that promote that healthcare professionals learning from AEs while those patients' rights are protected worldwide.

RESULTS

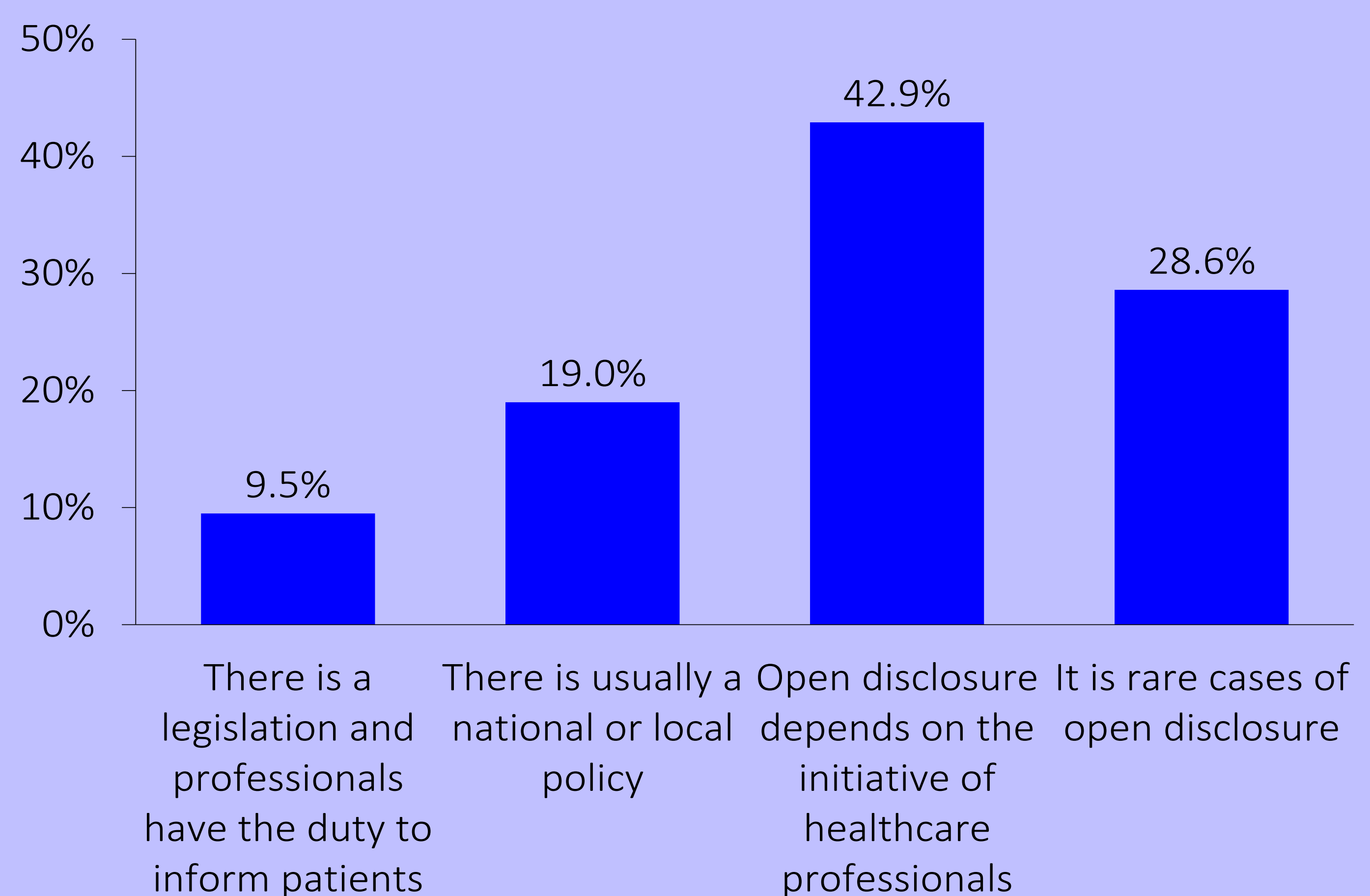
Participating countries (N=21)



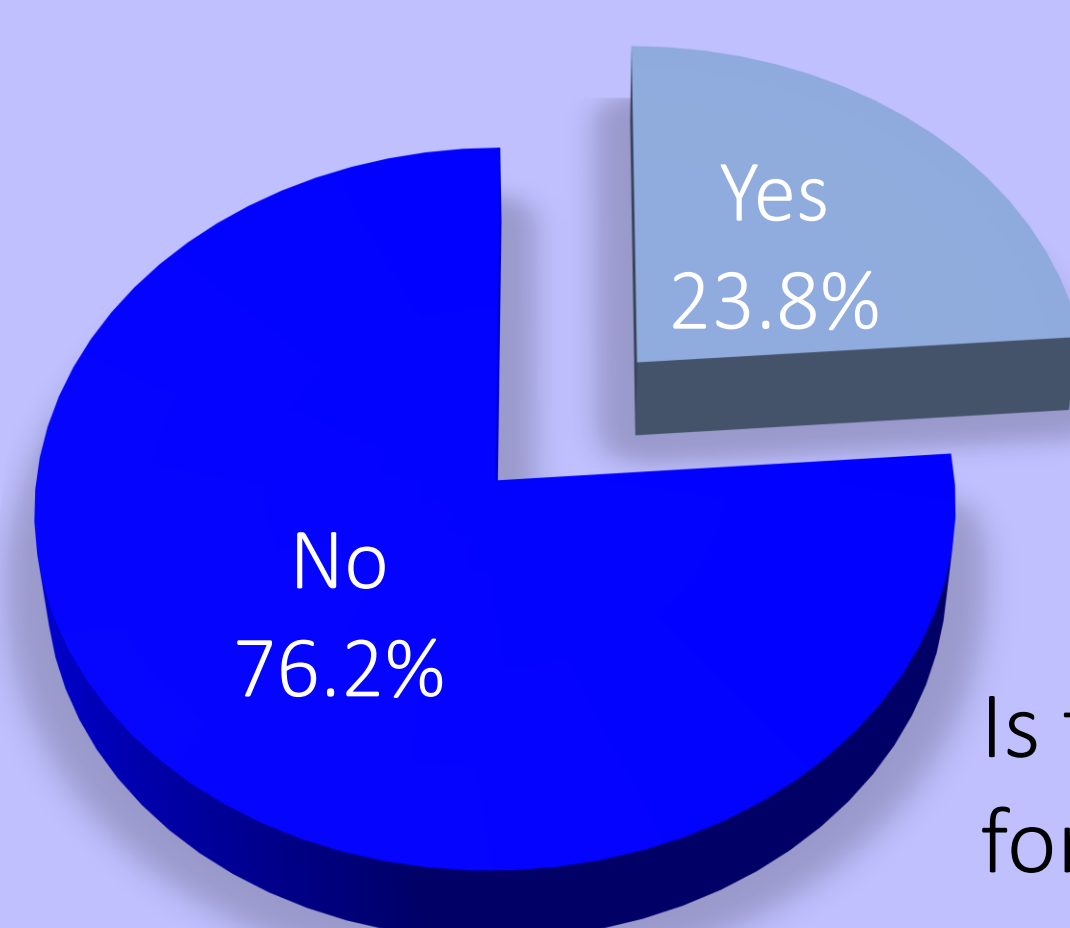
Is there a Report System?



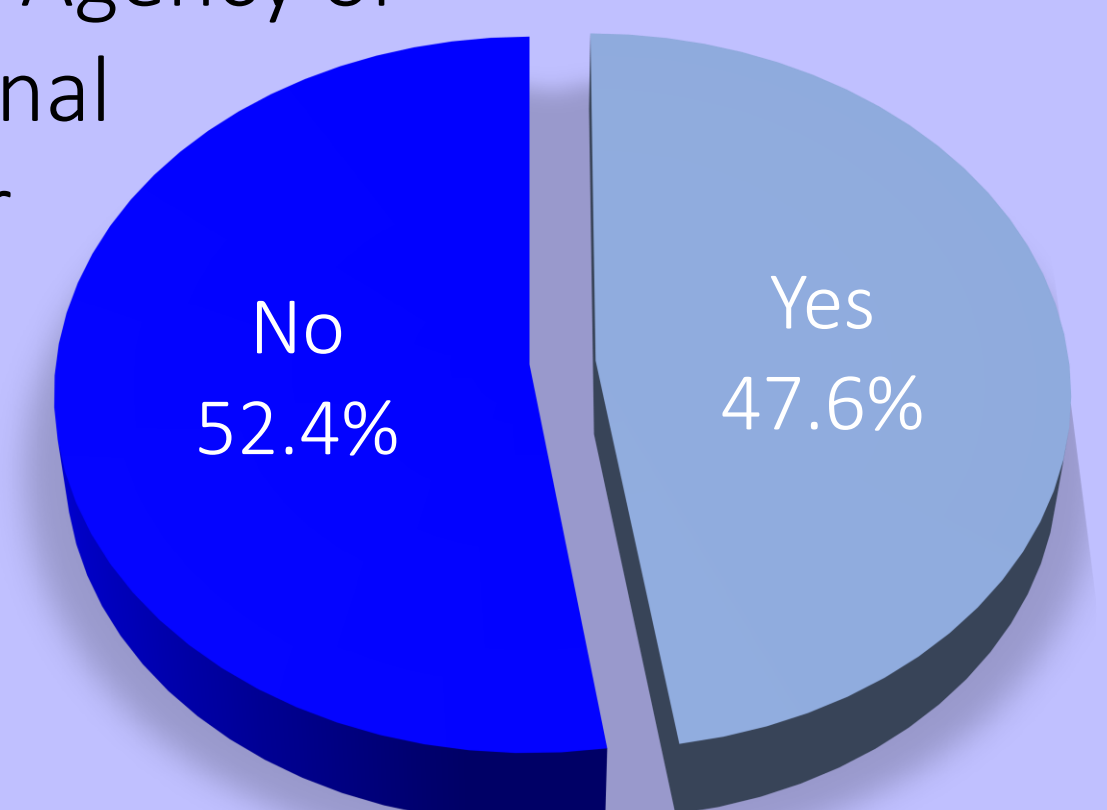
In case of an AE, are patients systematically informed and/or apologized for?



Is there a National Patient Safety Agency or similar institution leading a national strategy on patient safety in your country?



Is there fair compensation or policy for patients harmed after an AE?



CONCLUSIONS

- These results highlight that the existing international legal scenarios for dealing with the implications of AEs are **diverse**.
- While some countries show significant advances in legislation, others are still starting to regulate.
- Therefore, although there have been great improvements since 1999, **there is still a lot to be done** to achieve appropriate patient safety in each country.

If you want to know more about **The European Researchers' Network Working on Second Victims (COST Action 19113)** visit the following link.

